W5-03478A-12-0307



ARIZONA CORPORATION COMMI UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

ORIGINAL

Priority: Respond Within Five Days

Opinion

No. 2014 - 114863

<u>Date:</u> 2/3/2014 Corporation Commission

Complaint Description:

08A Rate Case Items - Opposed

DOCKETED

N/A Not Applicable

First:

Last:

FEB 0 4 2014

Complaint By:

Richard L.

Watson

DOCKETED BY

Account Name:

Richard L. Watson

Home:

Street:

Work: (000) 000-0000

CBR:

City:

Yuma

State:

ΑZ

Zip: 85367

is: E-Mail

Utility Company.

Far West Water & Sewer, Inc.

Division:

Sewer

Contact Name:

Contact Phone

Nature of Complaint:

Name:

Richard L. Watson

Date:

Feb. 3. 2014

Address:

Phone:

CityStateZip: Yuma, AZ 85367

Cell:

Docket:

Far West Water & Sewer, Inc. Rate increase

Docket No:

WS-03478A-12-0307

Utility:

Far West Water and Sewer, Inc. of Yuma, AZ

Position:

Con

Email:

Comments:

I was against the first attempt by Far West when they asked for this exorbitant rate increase to the sewer billing to the Yuma foothills residents and I am definitely against this one. The residents of the Foothills expressed their outrage at the size Far Wests first rate increase and were heard by the AZ Corp. Comm. The Commission at that time agreed with the residents that the increase was exorbitant. Now for reasons that make no sense, Commission has reversed its position in favor of Far West. The reasons Far West is in financial trouble are of its own making. Poor management, switching finances from one of their companies to the other and calling those expenses paid to those companies legitimate, appears to be a stretch. The connections of these companies are appear incestuous. This increase also makes the sewer bills for the Foothills community the highest in the state. Yuma's residential sewer billing itself is less than \$30.00 per month. How can you the Corp. Commission justify this gross increase to \$56.92 per month for the foothills. Also why wasn't there an airing of this issue held at the Foothills? Had you done it you again would have had a huge crowd opposing the increase and for the same reasons as the first time. Far West is in financial trouble, but this largesse won't improve their management

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

abilities. It will only increase their bank account with no real improvements to the residents. Many residents cannot afford this increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in WS-03478A-12-0307. closed *End of Comments*

Date Completed: 2/3/2014

Opinion No. 2014 - 114863